

# Thankyou for downloading Lagoon Watersports Joining form

We find the best way to complete the form is to pop down to the club have a free coffee and we can run through it with you.

It only takes a few minutes and we can show you around and answer any questions. You will be able to go out on the water straight away.

You are welcome to complete the form and email it to us.

Any questions just call 01273 42 48 42 option 2 or email [info@lagoonwatersports.co.uk](mailto:info@lagoonwatersports.co.uk)

We hope you join the club and have a great time on the water.

See on the Water..



are capable to go out on the water in the prevailing conditions. Lagoon Watersports reserves the right to restrict the hire of equipment on the sea or lagoon at the Duty Managers discretion for any reason. Users must wear an appropriate and suitable buoyancy aid at all times. (The only exception to this requirement is members over the age of 18 who are engaged in windsurfing and who have progressed to RYA level 2 ability and are wearing a harness and those on SUP fitness classes and SUP hire that have signed the additional disclaimer)

Non swimmers must be water confident and wear a life jacket. Users must wear appropriate footwear for activities on Hove Lagoon. Hove Lagoon depth varies between approx 2 foot and 4 foot and injury may be caused by jumping into the Lagoon or falling off and not bearing in mind the shallow water.

Users should at all times show care and consideration to other users of the Lagoon and the sea and observe all requirements of other relevant bodies (including the local Council and the Coastguard)

Users understand and accept when hiring equipment on Hove Lagoon, they will not be supervised and will be responsible for themselves. Lagoon Watersports staff will monitor hire on Hove Lagoon but they cannot be responsible for supervising and watching individual hires.

Users acknowledge that Lagoon Watersports is under no liability or obligation to them whatsoever in relation to any loss, injury or damage or any other liability (except to the extent that by virtue of any applicable law any such liability cannot be excluded, restricted or limited)

Users accept full responsibility for their own safety and for any loss or damage to any of the facilities or of the equipment which they may have hired from Lagoon Watersports and agree to indemnify and hold harmless Lagoon Watersports from and against all liabilities, losses, damages, costs, charges and expenses in relation thereto.

We cannot take responsibility for any valuables in any circumstances. We reserve the right to terminate your membership for any reason. In these circumstance a pro rata refund will be made on any membership payment, except if you have wakeboarded more than 25 times (youths 12 times) in which case no refund will be due.

**Equipment Damage**

Your membership covers you for accidental damage to any watersports equipment that you are hiring from Lagoon Watersports. This policy does not cover you for:

- Mistreatment of equipment or intentional damage
- Leaving the kit unattended.
- Damage caused to the equipment that you have been advised not to use by the staff or ignoring advice by the staff not to go on the water
- We cannot accept liability for damage to your own equipment.

Subject to your type of membership and previous experience Beach Club Members can use the windsurfing, SUP, kayaking, SUP Fit classes and sailing equipment, with the following restrictions :

- You must be of the required ability level
- Sea and wind conditions must be suitable
- On busy days your time may be limited to 2 hours hire.
- Equipment cannot be taken off site. (Except Off site SUP hire)
- We operate a first come first served basis at Hove Lagoon
- We are open and we have equipment available
- For sea activities we are providing safety cover or you are eligible for unsupervised windsurf hire or off site SUP hire .
- You have 5 guest passes per year. The same person can only use a guest pass 3 times.

**Unsupervised Hire / Off Site Hire**

SUP : You may hire SUP's unsupervised or take them off site (£20 per day) as long as you meet ability and health & safety requirements.

Windsurf : You may hire windsurfers unsupervised if you meet intermediate ability and health and safety requirements. You may not take windsurfers off site.

Subject to your membership type and previous experience you may ride the wakeboard cables subject to the following rules :

- 1) Your membership entitles you to book up to 2 free wakeboard ride slots per day except Sundays which is 1 session.
- 2) You may only book up to 4 wakeboard ride sessions in advance.
- 3) Additional slots can be booked at a cost of £10 per session - these will be charged on arrival not at the time of booking.
- 4) Cancellations must be made by 10am on the day of your booked session - there will be no charge. If you do not show up for your session, the first time this happens we will turn a blind eye to it. After that you will not be able to use the cable until you pay £10 for the missed session.
- 5) You must book your ride sessions online
- 6) You may bring guests to wakeboard at a reduced mates rate fee of £10 per session. Max use three times per person.
- 7) Hire boards cost an extra £5 unless you have included them in your membership. If you have included hire boards in your membership and you later purchase a board there will be no refund.
- 8) There is no wakeboarding until 2pm on Sundays as the model boat club have the use of that part of the Lagoon.
- 9) Wakeboard cable systems can and do go wrong and break. In the event of a technical failure we will prioritise rebooking your sessions but there will be no refunds.

We consider any member taking more than 40 ride sessions to be getting a great deal.

**Guide to Cable availability**

Saturday : Approximately 55 - 72 places are available  
 Sunday : We cannot open till 2.30pm - Approx 44 places are available  
 Weekday evenings from 5pm : 16- 24 places per night peak season, less will be available as nights draw in  
 Weekdays : Varies depending on time of year from 24 - 62 per day

**Photo & video usage**

We frequently take photos and video of customers, both adults and under 18's. We reserve the right to use these in our brochures, social media and in any other promotional material. To opt out please email us.

**Members discounts**

Members discounts may not be used in conjunction with any other offer. Members discounts are only available to full year members.

**Cancelling membership**

Your membership will end after 12 months at which point you can decide if you wish to rejoin. All communication regarding membership administration must be sent to [tigger@lagoonwatersports.co.uk](mailto:tigger@lagoonwatersports.co.uk)

If you are paying by monthly payments these should stop when your membership ends. BUT it is your job to ensure that your bank follows the instructions on the standing order mandate correctly. We strongly advise you to check that the payments have stopped. We will not be liable for a mistake made by your bank and will not return over payments.

By choosing to pay by Standing Order you are accepting that you are liable for the payment of the full annual membership fee. It is not a monthly membership fee, it is a way to enable you to spread the cost of your membership over 12 months.

We will not refund a membership for any reason. eg job relocation.

**Illness or injury**

In the event of illness or injury making it impossible for the customer to use the facilities, Lagoon Watersports will consider a membership holiday period until the customer is able to use the facilities again. No refunds will be made and full payment for the membership period is still due. The maximum length of any holiday period is 12 months.

I here by confirm that I have read and understood the above conditions and agree to be bound by them.				
I understand that membership is for a minimum period of 1 year and paying by standing order is just a way of spreading the annual fee.				
Name		Signature		Date
Name		Signature		Date




# Disclaimers for Activities at Lagoon Watersports

Please read and sign our activity disclaimers below. In the case of under 18's a parent or guardian must read and sign on their behalf.

## Disclaimer for all activities except wakeboarding and fitness

I understand that Lagoon Watersports and its representatives, whilst taking all reasonable care, can accept no responsibility for any loss of, or damage to property, or for any personal injury during or out of the activity, unless they are deemed to be negligent. If I wish personal accident insurance I will make my own arrangements. I am suitably fit to undertake the activity and will tell the instructor of any medical conditions, i.e. asthma, heart condition, epilepsy and any injuries that might be aggravated by the activities. I confirm that I can swim 50m in light clothing.

This Disclaimer is valid for 1 year from the date of signing and extends to all persons within my membership. I accept that it is my responsibility to ensure all additional persons within my membership are aware of this.

 Signature

Witness

## Additional Disclaimer for SUP hire without a buoyancy aid

I understand that Lagoon Watersports and its representatives, whilst taking all reasonable care, can accept no responsibility for any loss of, or damage to property, or for any personal injury during or out of the activity, unless they are deemed to be negligent. If I wish personal accident insurance I will make my own arrangements. I am suitably fit to undertake the activity and will tell the instructor of any medical conditions, i.e. asthma, heart condition, epilepsy and any injuries that might be aggravated by the activities. I confirm that I can swim 50m in light clothing and that I have completed the Improvers SUP course or have a similar level of experience.

We recommend that you wear a buoyancy aid for the activities. I understand if I choose not to wear one that is my own decision and Lagoon Watersports cannot be held liable for any incident that results from my decision not to wear a buoyancy aid.

This Disclaimer is valid for 1 year from date of signing and extends to all persons within my membership. I accept that it is my responsibility to ensure all additional person within my membership are aware of this.

 Signature

Witness

## Disclaimer for Fitness

I understand that Lagoon Watersports and its representatives, whilst taking all reasonable care, can accept no responsibility for any loss of or damage to property, or for any personal injury during or out of the activity, unless they are deemed to be negligent. If I wish personal accident insurance I will make my own arrangements. I am suitably fit to undertake the activity and will tell the instructor of any medical conditions ie asthma, heart condition, epilepsy and any injuries that might be aggravated by the activities. I confirm that I can swim 50m in light clothing.

We recommend that you wear a buoyancy aid for the activities. I understand if I choose not to that is my own decision and Lagoon Watersports cannot be held liable for any incident that may result from my decision not to wear a buoyancy aid.

About Exercise Programmes: Exercise programmes are designed to improve cardiovascular (heart and lungs) fitness, muscle strength and endurance as well as flexibility. Programmes may include physical activities such as running, stretching, lifting weights and using gym equipment/ machines. Each part of the programme will be fully explained to you but please ask questions if you are not clear about anything. Please notify the instructor if you feel you should not do a particular exercise for any reason. This form should be signed and passed to your instructor prior to taking part in the exercise programme.

Exercise programmes contain certain risks such as muscle strains, joint sprains, aches, pains and general discomfort from parts of the body not used to exercise. The programme is designed to minimise these risks, however, if at any time during the exercise programme you feel pain, discomfort or you feel unwell you must stop and inform the instructor immediately.

I hereby confirm that I have read, understood and answered all the questions on the PAR-Q accurately and to the best of my knowledge. I confirm that I wish to participate in this exercise programme and realise that the activities involve an element of risk of injury or even death.

This Disclaimer is valid for 1 year from the date of signing and extends to all persons within my membership. I accept that it is my responsibility to ensure all additional persons within my membership are aware of this.

 Signature

Witness

# Parental/Guardian consent form for persons under 18

## General use of facilities for under 18's

Lagoon Watersports do not offer childcare facilities. We are an activity centre and we are not appropriately staffed or set up to offer child care outside of the activities. We do not accept responsibility for persons under 18 simply because they have entered our facilities or operating area. Lagoon Watersports accepts responsibility for person's under 18 during the activity they are taking part in. Lagoon Watersports cannot be responsible for children once the activity has been completed or at any other times.

If a person under 18 has two activity sessions booked with a break between them Lagoon Watersports will not accept responsibility for them during this gap. We only accept responsibility for them during the activity.

This Disclaimer is valid for 1 year from the date of signing and applies to all under 18's on your membership. I understand and accept this disclaimer.

Name Relationship to Child Signature Witness

## Disclaimer for an under 18 to use facilities when a parent or guardian is not present.

We prefer that an adult accompanies under 18's to the centre. This disclaimer enables a person under 18 to use the facilities when a parent/guardian is not present. This option is only available to children at least 12 years old, or as young as 10 when accompanied by a child age 12 + that is taking part in the activities.

Lagoon Watersports do not offer childcare facilities. We are an activity centre and we are not appropriately staffed or set up to offer child care outside of the activities. We do not accept responsibility for persons under 18 simply because they have entered our facilities or operating area. Lagoon Watersports accepts responsibility for person's under 18 during the activity they are taking part in. Lagoon Watersports cannot be responsible for children once the activity has been completed or at any other times.

If a person under 18 has two activity sessions booked with a break between them Lagoon Watersports will not accept responsibility for them during this gap. We only accept responsibility for them during the activity.

Child Name Age Emergency contact number

I give consent for the children listed above to use Lagoon Watersports facilities when I am not present. This Disclaimer is valid for 1 year from the date of signing. I understand and accept this disclaimer

Name Relationship to Child Signature Witness

## Consent for unsupervised equipment hire on Hove lagoon

When children under 18 years of age are hiring equipment on Hove Lagoon, they will not be supervised and will be responsible for themselves. Lagoon Watersports staff will monitor hire on Hove Lagoon but they cannot be responsible to supervise and watch individual hires. Hire is only available to children that have reached the required watersports ability. If you wish your child to be supervised we offer courses and Kids Clubs that are instructor lead.

This Disclaimer is valid for 1 year from the date of signing and applies to all under 18's on your membership. I understand and accept this disclaimer.

Name Relationship to Child Signature Witness

## Do you wish your children to be able to hire on the sea ?

Under -18's are not permitted to engage in watersports or use any of the Club's equipment other than in the lagoon except with written parental consent. Please see our main sea sailing disclaimer

# Wakeboarding

## Lagoon Wake Park Rules

- You must sign in and fill out all fields of the sign in sheet. Please let us know of any medical conditions or previous injuries.
- It is a requirement to wear a helmet and an impact vest.
- Please remove any jewellery as these may cause injury.
- The Lagoon is waist deep, do not dive in.

The Wake Park has three cables:

**AIR CABLE** - Is the middle one. It is good for air tricks and also features two obstacles (Roof Top and Wedge). Air tricks can only be done nearest too the operator and not at the far end. Obstacles may be changed and removed at our discretion.

**TECH CABLE** - Is furthest out on the dock. It has two obstacles (Step Up Rail and Fun Box) and is NOT suitable for air tricks as the water is shallower. Obstacles may be changed and removed at our discretion.

**C3 CABLE** - is where we do most of our introductory lessons, it features one obstacle which is great for learning and wake-skating. No air tricks on "C3". Obstacles may be changed and removed at our discretion.

If you want to use the obstacles you must ask the drivers permission before hand. Please don't be offended if an operator asks you to perform our criteria for using the obstacles.

- Consistant cornering
- Switch corners
- Toe side corners
- Ollie
- Ollie 180s

Please note we offer courses to teach you how to use the obstacles safely

Lagoon Watersports are not responsible or liable for your equipment on the sliders.

Board rental is £5 a session or £50 for the year. If you purchase a board and have included board hire in your membership there will be no refund.

Please respect the operator. If they ask you not to do something it will be in your interest.

If you ignore the operator or ride in a dangerous manner we reserve the right to end your session. There will be no refund.

### Disclaimer for Wakeboarding

I understand that Lagoon Watersports and its representatives, whilst taking all reasonable care, can accept no responsibility for any loss of, or damage to property, or for any personal injury during or out of the activity, unless they are deemed to be negligent. If I wish personal accident insurance I will make my own arrangements. I am suitably fit to undertake the activity and will tell the instructor of any medical conditions, i.e. asthma, heart condition, epilepsy and any injuries that might be aggravated by the activities. I confirm that I can swim 50m in light clothing.

I confirm that I have previous wakeboarding experience or that I am a competent kitesurfer. I accept that the cable operator has the final say in all wakeboarding related matters and I will obey his/her commands. I confirm that I have read and understood the Lagoon Wake Park Rules.

I understand and accept wakeboarding is a high speed activity and high impact forces are common when falling, particularly when using the obstacles and trying air tricks. I understand and accept that an impact with an obstacle or crash from an air trick may cause an injury and I accept that Lagoon Watersports cannot be responsible for this unless they are deemed negligent.

#### Obstacle usage

I must ask permission of the cable operator before using the obstacles. If I wish to wakeboard on the obstacles I must be able to edge both toe and heelside with control, complete turns at both ends, ride switch under control, ollie a marker buoy and perform an ollie 180.

This Disclaimer is valid for 1 year from the date of signing and extends to all persons within my membership. I accept that it is my responsibility to ensure all additional persons within my membership are aware of this.

 Signature

Witness

# Lagoon Watersports

## Physical Activity Readiness Questionnaire (PARQ)

Please complete this form and give it to your instructor.

Name:	
Address:	
Home Telephone:	
Mobile:	

The person we should contact in case of emergency:

Name:	
Home Telephone:	
Mobile:	

Please read carefully:

If you select any of the boxes below you must have your doctor's consent before you take part in any physical activity on the course. You will be required to provide a doctor's consent letter which you must bring with you on the first day of the course.

Please select the relevant boxes:

Has your doctor ever said that you have a heart condition and recommended only medically supervised activity?	
Do you have chest pain brought on by physical activity?	
Have you developed chest pain in the last month?	
Do you tend to lose consciousness or fall over as a result of dizziness?	
Do you have a bone or joint problem that could be aggravated by the proposed physical activity?	
Has a doctor ever recommended medication for your blood pressure or a heart condition?	
Are you aware, through your own experience or from a doctors advice, of any other physical reason why you should not exercise without medical supervision?	
Are you currently, or have been pregnant in the last six months?	



Signature:		Date:	
Signature or Parent/Guardian: (If under 18)		Date:	



# Sea sailing information and disclaimer

I may only hire on the sea when safety cover is available. (Except if I have joined the Unsupervised Hire Club)

## Personal ability to hire on the sea

- Kayak – No minimum experience level but conditions must be suitable for ability level.
- Stand Up Paddleboard - Must have completed the "Improvers SUP" course or be of an equivalent level.
- Windsurfers must be of RYA level 2 or FastFwd standard.
- Sailors must be RYA level 2

## Important Warning Flags

- I understand that if a red flag is flown or waved whilst I am on the water, this is a signal that I am expected to return to the beach immediately.
- If the Duty Manager decides the conditions are unsuitable for an effective rescue we will not offer safety cover and a red flag is flown. In these conditions unsupervised sailing may be on offer.

## Clothing

- I understand I must wear a buoyancy aid. Windsurfers may wear a harness.
- I understand Lagoon Watersports recommends I wear a wetsuit at all times.

## Important safety equipment

I understand it can be very difficult for Lagoon Watersports to identify when a hirer is in difficulty and that it is my responsibility to carry a means of attracting attention besides simply waving my arms.

To do this I will take with me :

- a safety pack.
- a means of attracting attention at a distance (eg bright flag, flare, waterproof phone)
- I understand it is my responsibility to attract the attention of the Beach Officer

## Process for sea sailing

- Check with the Duty Manager to see if conditions are suitable and what equipment is available.
- Inform someone outside of Lagoon Watersports as to when my return is expected.
- Get my kit ready.
- Report to the Beach Safety Officer before going on the water and SIGN OUT
- ON RETURNING report to the Beach Safety Officer and sign in.
- Let my emergency contact know I have returned safely.

## Practical realities of safety cover. What Lagoon Watersports offers and the importance of taking responsibility for ones own safety

To avoid getting in to difficulties at sea it is my responsibility to :

- Actively seek advice from Lagoon Watersports staff on the suitability of the conditions and equipment for my ability. It is my responsibility not to exaggerate my ability and therefore cause the staff of Lagoon Watersports to offer incorrect advice.
- Check the chosen equipment is sea worthy and correctly assembled. If I am uncertain in any way I will ask Lagoon Watersports staff for assistance.
- Check the weather forecast and tide
- Inform someone outside of Lagoon Watersports of when I am expected to return.

## To enable Lagoon Watersports to monitor my hire session :

I understand I must :

- Sign out with the Beach Officer
- Stay within the Lagoon Watersports' hire area

If I find myself drifting downwind or am taken by the current and am unable to return to the beach I launched from after two attempts, I will return to shore and walk back to my starting point. I understand that if I keep drifting down wind it is likely I will require rescuing and drifting out of the hire area makes a rescue harder.

## I understand if I leave this area Lagoon Watersports can no longer offer me any safety cover.

- Sign in on my return

## What safety cover Lagoon Watersports is providing

I understand there are limits to what I can expect in terms of safety cover due to the practical realities. I understand I have a responsibility for my own safety. If I get into difficulties I will NOT rely on the safety boat as my only alternative means of returning to the beach.

I understand Lagoon Watersports safety cover is not a water taxi service to bring me back to my start point. This type of service is provided at specific times for members as part of Lagoon Watersports Sunday sea training clinics or courses.

## Lagoon Watersports will, as long as I sign out and stay within the hire area :

- Record the time I left the beach
- Will watch my hire. If I get into difficulty I will immediately attempt to attract attention by
- Waving my arms
- Attract the attention of a fellow user
- If there is not a very quick response to these options I will use my alternative means of attracting attention (flag, flare, phone - call 01274 42 48 42 option 2)
- If the safety person is aware that I am in difficulty they will decide on the best course of action. This may mean coming to assist me in the safety boat or other craft or letting me drift to shore whilst monitoring my progress, or, if need be call the lifeboat. I understand the action Lagoon



Watersports takes will depend on the conditions and their assessment of the situation bearing in mind my personal watersports experience and the speed at which I notify Lagoon Watersports that I am in difficulty.

- Record the time I return back to the beach
- Notify my emergency contact if I fail to return.

### Lagoon Watersports Sailing Area

No more than 500m out to sea

The outer limits are to the east between the building with the black balls on the roof and to the west of the groyne on Millionaires row



### Lagoon Watersports extended paddling area

Going out of the sailing area members need to take a phone, give ETA & paddle with someone else. Paddlers may paddle no further than the West Pier or to Shoreham arm (see map below). No more than 500m out to sea, unless they have joined the unsupervised hire club.



I confirm that I have read, understood and accept what safety cover Lagoon Watersports are offering and the importance of my role within it, procedures, equipment I need to carry, means of attracting attention and the operating areas.

This Disclaimer is valid for 1 year from the date of signing and extends to all persons within my membership. I accept that it is my responsibility to ensure all additional persons within my membership are aware of this.



Name

Signature

Witness

#### Consent for under 18's

I have read, understood, accept and informed my child of what safety cover Lagoon Watersports are offering and the importance of the child's role within it, procedures, equipment to carry, means of attracting attention and the operating areas. I grant consent for my child to go on the sea from Lagoon watersports.

Child Name

Age

Emergency contact number



Name

Relationship to Child

Signature

Witness

# Customers paying by Standing Order

## IMPORTANT

You are entering a contract to spread the cost of one years membership to Lagoon Watersports over 12 payments.

By choosing to pay by Standing Order you are accepting that you are liable for the payment of the full annual membership fee. It is not a monthly membership fee, it is a way to enable you to spread the cost of your membership over 12 months.

- You will need to make 1 payment on the day of joining and then a further 11 payments.
- Once the 11 payments are completed your membership will end. You can then decide whether you wish to rejoin.
- The standing order is set up to end after 11 payments, HOWEVER it is your responsibility to ensure the standing order ends and does not continue. WHY - because we cannot control the standing order once it has been sent to the bank. Only you and your bank can.
- If you leave your standing order payments running you will not receive a credit or any repayment. In the event of an error in cancelling the standing order being made by your bank you will need to contact them.

I here by confirm that I have read and understood the above conditions and agree to be bound by them.

Signature.....

Fees Due / Guarantee						
Membership Fee	£					
Guarantee for Standing order	If you choose to pay by standing order all eleven payments are due to complete the contract. If payments default we will contact you. If we hear nothing back from you after contacting you twice, we will attempt to bill your credit card. If this fails we will make three efforts to contact you either by phone, email or letter at a charge of £5 per letter. If we still receive no reply we will pass the matter to our solicitor.					
Credit card details to guarantee full payment	Card Type	Card No.	Valid From	Valid To	Security No.	Issue No.
<p><b>I accept the minimum period of membership is one year. I accept that if I pay by standing order I am liable for the full years membership fee. If the Standing Order payments cease and Lagoon Watersports have been unable to contact me or arrange payment of any outstanding balance I give Lagoon Watersports permission to bill outstanding amounts to my credit card.</b></p>			Signature			

Payments made today					
First Months Payment	£	Paid By	Card	Cash	Cheque

For Office use

Membership processed by	
Account marked COMPLETED	
Email address checked	
Online booking demonstrated / Password set	
Facebook / Twitter info explained	
Informed about clinics	

# IMPORTANT

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## Request to set up a standing order

To Pay	Lagoon Watersports Centre Ltd. Membership acc				
Bank	Nat West Bank, Hove Town Hall Branch, 103 Church Road , Hove, East Sussex, BN3 2BS				
Reference (Memb No.)		Account No	16261879	Sort Code	53 61 02

## Customer Bank Details

Customer Account Name	
Bank Name	
Bank Branch	
Bank Address	
Bank Post Code	
Account No.	
Sort Code	
Date Standing Order should start	
Date of the month standing order should go out (eg 15th)	
Payment Frequency	Monthly for 11 payments.
Date of Last Payment	
Amount of usual Payment	£
Signatures	
Company Contact Details	Lagoon Watersports, Admin Base, Cudden View, Perranuthnoe, Penzance, Cornwall, TR20 9NR. Tel: (01273) 424842 Ext 5 Email tigger@lagoonwatersports.co.uk Company registration No : 2454921 VAT No. 550 3402 84