Welcome to the Lagoon Beach Club

Thankyou for joining the Lagoon Beach Club. We look forward to getting to know you and sharing some time on the water with you. This brochure aims to give you a guide to how to make the most of the club.

See you on the water...

Quick Start Guide

Hire on the Lagoon

For most hire sessions there is no need to book. We advise messaging us on weekdays in July and August as it can get busy during the day. So just check we are open and can show up.

1. When you arrive, pop in to the office, say hello and sign in. Then help yourself to your chosen equipment. If you struggle to find equipment just ask any of the team.

2. Get changed and head out on the water.

Hire on the Sea

The sea can be a challenging place. For your safety we have stricter rules for sea hire.

1. When you arrive, check the sea conditions then pop in to the office and say hello.

2. Ask the office advice on the conditions.

3. Collect your “Sea Sailing Card” from the office. Then help your self to your chosen equipment.

4. Once changed head over to the sea with your kit.

Wakeboarding

Wakeboarding sessions need to be booked online in advance.

1. Make sure you arrive with time to get ready before your session starts.

2. Pop in to the office, say hello and sign in and get changed.

3. If you are hring a board from us collect your board. At the scheduled start time wait on the side of the Lagoon by the floating path by the cables. Your driver will call you when they are ready.

4. Impact vest and helmets must be worn.

Improve

One of the best ways to improve and meet new friends is come to our members clinics.

1. Further training is one of the best ways to improve.

2. Club Members get 65% discount most adult courses run at Hove Lagoon.

3. Practice, Practice, Practice….will improve your skills.

Social

Come down, to the club and get out on the water. You will very quickly meet new like minded friends. We are here to help.

1. Come to our instructor led clinics. We offer Windsurf, SUP and Wakeboard clinics for all abilities.

2. Come to our social events both on and off the water. Stay in touch on our members web page, emails and social media.

3. Please read full rules later in this pack.

www.lagoon.co.uk 01273 42 48 42 option 2  www.lagoon.co.uk/beach-club/members-booking  01273 42 48 42 option 2
Lagoon Beach Club provides everything you need to have a great time on and by the water. Beach Club members can ride the wakeboard cable, hire windsurfers, sail boats, SUP, and kayaks.

There is no need to buy any watersports equipment, everything is provided, even the wetsuits.

Think of us as a watersports gym. Once you have taken a basic introduction you can just get out on the water and enjoy yourself.

Just about everything is provided for you to enjoy yourself on the water. The idea is you can enjoy all these great sports without the expense of buying, storing and insuring equipment and taking the time to maintain it.

- All equipment hire, including wetsuits
- Qualified instructors to advise & help
- Use of Lagoon club house & cafe
- Free Instructor led club coaching sessions
- Discount on courses

Watersports equipment is expensive to buy. It can be easily damaged, costly and time consuming to maintain. It can be hard to transport and difficult to store. We take away the hassle and reduce the cost of watersports.

We are here to help...

Please don’t hesitate to contact us with any questions. If you can’t find a ride session, want to get on the sea, improve your skills or any other questions please contact us.

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<th>Activities</th>
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<td>SUP Clubs &amp; SUP Yoga</td>
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<td>Guest Pass</td>
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<td>Unsupervised hire option</td>
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Social Media

facebook.com/LagoonWatersports
twitter.com/hovelagoon
instagram.com/lagoonwatersports/

Members Page

www.lagoon.co.uk/beach-club/members-booking

Advice to help you improve your skills.

www.lagoon.co.uk/what-next

www.lagoon.co.uk  01273 42 48 42 option 2
www.lagoon.co.uk/beach-club/members-booking  01273 42 48 42 option 2
Setting up your account
From the LOGIN button at www.lagoon.co.uk you can log in to your account with your email address. The first time you login you will be required to reset your password.

You can manage basic account settings such as passwords and contact information.

For couples and family memberships each person has their own individual login and account and can make bookings independently.

Family Bookings
We can set up your account so you can make bookings for your family members or book sessions for other specified members. Please contact the office to get set up.

How to book sessions.
When you make a booking with your membership. Free sessions included in your membership will be reduced to £0.

www.lagoon.co.uk/beach-club/members-booking

Cancelling Sessions
It is essential to cancel wakeboarding sessions as we frequently have a waiting list for ride sessions.

Please email us info@lagoonwatersports.co.uk

Members Page
Clinic time tables, sesion booking, FAQ’S, opening times, sea safety times, latest news, Facebook feed and more.

www.lagoon.co.uk/beach-club/members-booking

Setting up Unsupervised hire
www.lagoon.co.uk/beach-club/unsupervised-hire

Summer Season
Summer Season: First weekend of April - October 31st
Last hire is about an hour 90 minutes before close.

April
Weekends: 09:00 - 18:00
Wednesday - Friday: 12:00 - 18:00

May - end of September
Weekends: 09:00 - 19:00
Monday - Friday: 10:00 - 20:00 -20:30

October :
Weekends: 10:00 - 1 hour before dark
Wednesday - Friday: 10:00 - 1 hour before dark

Winter Season
Winter season: 1st November - 31st March

Our winter opening opportunities are limited by the weather, Lagoon cleaning, cable maintenance and Lagoon leakage in cold weather.

We will aim to stay open at weekends up to mid December. However this will be completely at our discretion. It is likely we will close in January and February.

- There is no safety cover.
- We significantly reduce the amount of equipment available for hire.
- To go on the sea members must have set up Unsupervised Hire.

We advise customers NOT to join the club just for winter opening.

Pre requirements to hire
We need to know you will be safe and will not pose a risk to other users. We have minimum ability requirements for each activity. Members get a 65% discount on many courses.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Required Skill Level</th>
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<tbody>
<tr>
<td>SUP Hove Lagoon</td>
<td>SUP Taster</td>
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<td>SUP Sea</td>
<td>SUP Sea</td>
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<tr>
<td>Kayaking</td>
<td>None</td>
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<tr>
<td>Cable Wakeboarding</td>
<td>Complete corners</td>
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<tr>
<td>Windsurf on Lagoon</td>
<td>RYA level 1</td>
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<tr>
<td>Windsurf on Sea</td>
<td>RYA Intermediate</td>
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www.lagoon.co.uk/beach-club/unsupervised-hire
We want you to get as much out of your membership as possible however we need to be realistic about how much wakeboarding you are likely to get within your membership.

Many members get over 60 sessions a year. We have set this scheme up to provide you with about 30 - 40 sessions a season.

We have designed some very simple rules to help make sharing the availability fair for all.

It is unrealistic to expect to be able to wakeboard every weekend or every day within our membership scheme.

Wakeboard Booking Rules

You may book up to 2 wakeboard ride slots per day, except Sunday which is 1 session per day.

You may only book up to 4 wakeboard ride sessions in advance.

Additional slots can be booked at a cost of £10 per session.

Please book Ride Sessions online.
www.lagoon.co.uk/beach-club/members-booking

Wakeboard Times

Weekdays: 13:00 - Close
 Saturdays: 09:00 - Close
 Sundays: 14:00 - Close

Guide to availability

Availability of Ride Sessions varies greatly depending on the time of year and other bookings. We know you want to wakeboard and we put on as many sessions as we can. If you cannot find a slot to wakeboard contact us.

To help people that are not able to commit in advance on Saturdays and Sunday we try and hold back 4 - 8 places, which are released on the day before or on the day.

In the autumn, when it gets dark early, most evening sessions will be booked up in advance. We advise booking well ahead.

Cancellations

We get a lot of cancellations so it is worth keeping an eye on the website or even coming down and hanging out.

If you don’t show up for a session it is a wasted space for another member. It is important to cancel any sessions you cannot attend with as much notice as possible. Cancellations must be made 4 hours before the booked session.

No shows

We have a strict policy on no shows as it is not fair on other members. If you do not show up for your session, the first time this happens we will turn a blind eye to it. After that you will not be able use the cable until you pay £15 for the missed session.

Ride Session Calendar

We are publishing a calendar of ride sessions for months ahead in the season. Additional sessions are added all the time so keep an eye on the website.

I can’t find a ride session

Contact us. If we don’t know we can’t help. We can frequently find a way to get you wakeboarding. We will give priority to those people that have ridden the least.

Things Break

Wakeboard cable systems can and do break. In the event of a technical failure we will prioritise rebooking your sessions but there will be no refunds. We will do everything in our power to rectify the problem as quickly as possible.

The Wake Park has three cables:

AIR CABLE - Is the middle one. Air tricks can only be done on your return pass after clearing the features.

TECH CABLE - Is furthest out on the dock. NOT suitable for air tricks as the water is shallower.

C3 CABLE - Is where we do most of our introductory lessons. No air tricks on “C3”

Features

If you want to use the Features you must ask the drivers permission beforehand. Please don’t be offended if an operator asks you to perform our criteria for using the Features.

Before using the obstacles riders must have attended an Features course or must demonstrate the ability to:

- Consistantly corner
- Switch corners
- Toe side corners
- Ollie
- Ollie 180s

Advice to help you improve your skills.
www.lagoon.co.uk/what-next

Members Page
www.lagoon.co.uk/beach-club/members-booking

Social Media
facebook.com/LagoonWatersports
twitter.com/hovelagoon
instagram.com/lagoonwatersports/
Sea Hire

Personal ability to hire on the sea

Kayak: No minimum experience level but conditions must be suitable for ability level.

Stand Up Paddleboard: Improvers Sea Course or be of an equivalent level.

Windsurfers: RYA level 2 or FastFwd standard.

No hire without safety cover unless unsupervised sea hire form completed.

Warning Flags

• When a red flag is flown or waved you must not go on the sea. If you are out you must return to the beach immediately.

• If the Duty Manager decides the conditions are unsuitable for an effective rescue we will not offer safety cover. In these conditions unsupervised sailing may be on offer.

Bouyancy Aids

Bouyancy aids must be worn. Windsurfers may wear a harness. SUPer’s that have a signed disclaimer may SUP without a bouyancy aid, but Must wear a leash.

We recommend you

• Check weather forecast
• Inform someone when to expect you back

• Find a buddy on the beach so you can both keep an eye on each other.

• Do not go out in offshore winds above a force 4

• Check equipment is seaworthy before going out.

• Carry a way of attracting attention besides waving your arms. (eg Phone, flag or flare)

• Sign out before going on the sea

• Don’t further out to sea than you can swim back.

• Stay within the Lagoon Watersports’ sailing area.

• If you leave the sailing area return to the shore and walk back.

Safety limitations

The safety boat is a last resort you should not rely on. Members need to take responsibility for their own safety. Please DO NOT rely on the safety boat as your only alternative means of returning to the beach in case you get into difficulties. We may not see you are in trouble or may suffer equipment failure.

If we cannot see you are in trouble we cannot assist you.

Before going on the sea

• Sign in at the office
• Obtain an appropriately coloured card from the office

Bronze Card Less experienced
Silver Card Experienced
Gold Card Unsupervised hire

• Check the conditions are suitable by asking a member of staff

• Select equipment and take to beach

• Give card to safety person and check the conditions with them

After session

• Report to safety person
• Collect card
• Return kit to the store
• Return card to the office

Safety cover is not a water taxi service to bring you back to my start point. This type of service is provided at specific times for members as part of Lagoon Watersports sea training clinics or courses.

What to do if you get into difficulty

• Prevention is best. If you have followed our recommendations you will stand a much better chance of getting to shore safety and quickly.

• Assess the situation quickly. Do not delay or hesitate.

• Attract our attention by waving your arms. If that fails or you are to far out try an alternative means such as flag or phone.

• Try to attract the attention of another water user. Stay with your board. DO NOT LEAVE YOUR BOARD

• Try to swim towards the shore. (Do not swim against the current. Swim accros the current)

• If you are drifting along the coast try and get to the shore rather than worry about how far down the coast you are drifting.

What we will do

As long as you have signed out and given the safety person your card and stay in the sailing area we will:

• Record the time you left the beach

• Will watch your hire and check that we can see you on the water every 15 minutes.

• If we see you are in trouble we will monitor your position and assess whether you need rescuing or will drift in before we can get to you.

• If we are able to, we will attempt a rescue with the boat of other craft.

• If required we will contact the Life Guards and the Coastguard.

General Advice

If you find yourself drifting downwind or taken by the current and unable to return to the beach you launched from after two attempts. Return to shore at the nearest point and walk back to your starting point. Otherwise you are likely to require rescuing and may drift out of the Sailing Area.

Extended paddling area

Going out of the sailing area members need to take a phone, give ETA & paddle with someone else. Paddlers may paddle no further than the West Pier or to Shoreham arm (see map below). No more than 500m out to sea, unless they have joined the unsupervised hire club.

Unsupervised Hire

Once you are of a suitable ability you can windsurf or SUP on the sea without safety cover by completing our unsupervised hire form.

www.lagoon.co.uk/beach-club/unsupervised-hire

Lagoon Watersports Sea Area

No more than 500m out to sea

The outer limits are to the east between the building with the black balls on the roof and to the west of the groyne on millionaires row to the east.

www.lagoon.co.uk 01273 42 48 42 option 2
www.lagoon.co.uk/beach-club/members-booking 01273 42 48 42 option 2
Kids Beach Club works in exactly the same way as the adult club.

**Please Pre book sessions at**
www.lagoon.co.uk/beach-club/members-booking

**Kids Clubs**

**Tantrums Wakeboard Club:**
Times vary April - October

**Kids OnBoard Sailing Club:**
Friday after school

**Kids Windsurf Club:**
Wednesday after school

**Additional Kids Rules**

For certain sessions kids must be age 12+.
Exceptions may be made. See table to the right 12+

Sea sessions require parental consent.

Outside of the activity sessions, we do not offer child care for Kids Club Members. We do not accept responsible for kids members outside the activity sessions.

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**Benefits**

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Photo Gallery
“Why does no where but Brighton have any decent watersports places. Going to miss Hove Lagoon.”
Lauren

“I have had a brilliant time with you all this season and I wanted to share with the world what a great place you are. Where is the best place for me to let everyone know how great you are”
Nicole

“I have loved being a part of the lagoon”
Chris

“Just wanted to thank you all, especially Isaac for giving my husband the wonderful gift of Windsurfing, it seems he was born to do it and I can see so much positive change, happiness and Joy in him because of it.”
Bobby Hughes

“I currently am a member of the SUP club and would like to say what a great summer I have had down at Hove Lagoon learning to SUP, taking part in the social sessions, learning to windsurf and taking a kayak onto the sea.

Learning to SUP has been one of the best things that I have ever done, I can’t say that I will ever be super-efficient at it but I think it’s a fantastic up and coming sport that combines a great sense of freedom, a fantastic work out and a great way to top up the tan.”
Sarah Ward