



# Lagoon Watersports

Hove Lagoon  
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## Kids Activity Week at Hove Lagoon

Check in time is between 0845 and 0900. The finish time is 1430. The Activity Weeks are a mix of land and water based activities, the instructors generally decide a program depending on the weather conditions. Please make sure the kids have clothes they don't mind getting dirty and plenty to keep them warm. Once everyone is signed in on the Monday morning there will be a briefing for the parents to explain how the week will work.

### Signing in

- Parents or Guardians please save time and **sign consent form before arrival**
- Please ensure that you have given an emergency contact number.
- Each day your child has to be signed in and out.
- Permission can be given to allow your child to sign themselves in and out, this must be clearly marked on the booking form.
- Please specify if someone else is picking your child up or if your child is making their own way home.
- Please ensure that you are on time to pick your child up after their activity.

### Medical Conditions:

It is vital that you inform us of any medical conditions that your child has or anything else you feel we should be aware of.

### Issues during the course :

If you have any issues or concerns during the course please let us know immediately. If there is a problem the sooner we know the quicker we can address the issue.

### What to bring

- Swimwear: To wear under the wetsuit and buoyancy aids which are provided.
- Towel: We have hot showers so you will need a towel to dry yourself off at the end of your session.
- Clothes they don't mind getting dirty and plenty of clothes to keep them warm.
- Plastic Bag: To put your wet things in.
- Other stuff: Sunscreen, layers in case the wind gets up, anorak or waterproof jacket.
- A packed lunch or pocket money to buy something in the cafe if you have not booked lunch.

### What not to bring

Valuables: We have lockers in the changing rooms but better safe than sorry.

## **Course date and times**

If possible please arrive 15 minutes before the session starts. Please allow ample time for parking and possible delays.

## **Lunch**

Lunch, soft drinks and a mid morning snack is provided unless you have opted out. If you have opted out of lunch please bring a packed lunch or food and drinks may be purchased in our cafe.

## **Venue**

**IMPORTANT** - We have two venues in Brighton. Please check you are heading to the right one. If you are coming by taxi please double check they are taking you to the right venue.

## **Hove Lagoon, Kingsway, Hove, East Sussex BN3 4LX**

[Click HERE for directions](#), google maps and public transport

## **Car Parking**

There is free parking for up to 4 hours opposite the Lagoon. If this is full or you will be staying for longer there is further metered parking on the southern side of the main coast road, the A259 Kingsway, just a short walk to the Lagoon. Opposite the lagoon is a residential area which has a small residents parking restriction on it, please check at the time of parking.

## **Changing of dates**

Customers are able to rearrange course dates up to two times with no charge when Lagoon Watersports is given :

48 hours notice for courses under £75 per person

7 days notice for courses priced between £76 - £300 per person

14 days notice for course over £301 per person

If Lagoon Watersports is given less than the required notice period this considered to be a cancellation.

In circumstances when a customer requests more than two changes of a date, a rebooking fee of 50% of the course fee will be charged.

In circumstances where the customer is unable to choose new dates or Lagoon Watersports is unable to offer suitable alternative dates a credit will be applied to the customers account that is valid for 24 months.

## **Cancellation charges**

Customers may cancel a course with written notification from the lead name in your group.

The following cancellation fees apply when Lagoon Watersports is given :

More than 4 weeks notice before course/event starts – 25% of the course price will be taken as a cancellation fee.

Less than 4 weeks notice before course/event starts – 100% of the course price will be taken as cancellation fee.

### **Course Cancellation by Lagoon Watersports**

In circumstance where Lagoon Watersports cancels a course the customer may choose a new date or a full refund.

### **Force Majeure**

In circumstances out of our control we will endeavour to rebook and hold credit for any activity in the future valid for 24 months.

You may wish to take out course cancellation insurance which you should be able to find searching online or by calling Guest First on 0345 90 80 101.

We advise you read our full booking terms and conditions can be [found at by clicking here](#).