



Lagoon Watersports

Hove Lagoon
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Kids Watersports Courses at Hove Lagoon

Check in time is at 15 to 20 minutes before the start of the course. We offer an early drop off at 0830 for those that need it on the morning dinghy courses but please notify us in advance.

The children will be ready for collection at the end time given but please be aware they can be a little slow coming out of the showers and changing!

On the first day of any course, once all the children are signed in, we will give parents a briefing about the course so that you are aware of how the next few days will work. The instructors generally decide how the course will run depending on the weather conditions.

Signing in

- Parents or Guardians please **sign consent form before arrival**
- Please ensure that you have given an emergency contact number.
- Each day your child must be signed in and out.
- Permission can be given to allow your child to sign themselves in and out, this must be clearly marked on the booking form.
- Please specify if someone else is picking your child up or if your child is making their own way home.
- Please ensure that you are on time to pick your child up after their activity.

Medical Conditions:

It is vital that you inform us of any medical conditions that your child has or if there is anything else we should be aware of.

Issues during the course :

If you have any issues or concerns during the course please let us know immediately. If there is a problem the sooner we know the quicker we can address the issue.

What to bring

- Swimwear: To wear under the wetsuit and buoyancy aids which are provided.
- Something to wear on your feet. Old trainers are great if you do not have any wet shoes.
- Towel: We have hot showers so they will need a towel to dry off at the end of the session.
- Something warm to put on afterwards.
- Plastic Bag: To put wet things in.
- Other stuff: Sunscreen, layers in case the wind gets up, anorak or waterproof jacket.

What not to bring

Valuables: We have lockers in the changing rooms but better safe than sorry.

Course date and times

Please arrive 15 minutes before the session starts. Please allow ample time for parking and possible delays.

Venue

IMPORTANT - We have two venues in Brighton. Please check you are heading to the right one. If you are coming by taxi please double check they are taking you to the right venue.

Hove Lagoon, Kingsway, Hove, East Sussex BN3 4LX

[Click HERE for directions](#), google maps and public transport

Car Parking

There is free parking for up to 4 hours opposite the Lagoon. If this is full or you will be staying for longer there is further metered parking on the southern side of the main coast road, the A259 Kingsway, just a short walk to the Lagoon. Opposite the lagoon is a residential area which has a small residents parking restriction on it, please check at the time of parking.

Cafe and Free WiFi

We have a cafe on site serving great coffee, snacks, food and drinks. Friends and family not taking part in activities are welcome to watch.

Changing of dates

Customers are able to rearrange course dates up to two times with no charge when Lagoon Watersports is given :

48 hours notice for courses under £75 per person

7 days notice for courses priced between £76 - £300 per person

14 days notice for course over £301 per person

If Lagoon Watersports is given less than the required notice period this considered to be a cancellation.

In circumstances when a customer requests more than two changes of a date, a rebooking fee of 50% of the course fee will be charged.

In circumstances where the customer is unable to choose new dates or Lagoon Watersports is unable to offer suitable alternative dates a credit will be applied to the customers account that is valid for 24 months.

Cancellation charges

Customers may cancel a course with written notification from the lead name in your group.

The following cancellation fees apply when Lagoon Watersports is given :

More than 4 weeks notice before course/event starts – 25% of the course price will be taken as a cancellation fee.

Less than 4 weeks notice before course/event starts – 100% of the course price will be taken as cancellation fee.

Course Cancellation by Lagoon Watersports

In circumstance where Lagoon Watersports cancels a course the customer may choose a new date or a full refund.

Force Majeure

In circumstances out of our control we will endeavour to rebook and hold credit for any activity in the future valid for 24 months.

You may wish to take out course cancellation insurance which you should be able to find searching online or by calling Guest First on 0345 90 80 101.

We advise you read our full booking terms and conditions can be [found at by clicking here](#).